LiveWebChat for your business  
providing you with both the software and the staff to actively engage your website visitors.

These days’ consumers have a wide array of communications channels to choose from and one of the newest and fastest growing ways for customers and organisations to communicate is via a web chat service.  
  
A web chat service gives your business the ability to communicate instantly with visitors on your website, vastly improving the chances of them becoming a customer and providing them with a superb customer experience.   
  
**But here’s the challenge**, web chat has to be manned, otherwise your prospects are left waiting for a reply, giving a terrible first impression and ultimately losing you business.   
  
Our LiveWebChat service gives you BOTH the software and the staff, meaning visitors to your website can talk directly to one of our professionally trained staff about your business without the need for you or one of your team to constantly be at their desk. Just about any customer query can be addressed and remedied in an instant, and it is virtually effortless for the consumer.  
  
People like it because they have immediate access to someone without having to pick up the phone and you will like it because it improves overall customer satisfaction, and that leads to more sales and better business!  
  
*“an average of only 15% of your website visitors looking to purchase will actually convert into paying customers while the other 85% just leave because of a lack of immediate assistance, advice or direction”*  
  
Imagine the impact of your website with trained staff manning your companies web chat service, answering questions, providing navigation and capturing all prospect information, so you know who has visited your site and what they were after. Combine all this with web chat software that’s branded to your business and you really will have a winning combination to increase your business’s sales and service.  
  
Talk to us today about adding LiveWebChat to your business.  
  
**01273 741113**

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| **Arrange a call back** | **Compare plans** | **Download prices** |

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